

QUESTIONNAIRE ABLE TO INCLUDE – for people with a learning disability

We are carrying out a European Project, which goal is to develop a new accessibility layer for the inclusion in the information society of people with intellectual disabilities. For that reason is it essential for us to know your view in order to develop the most helpful tool to future users

About you Gender: Male/Female

Age: less 20 / 20-30 / 30-40 / 40-50 / more 50

Occupation:

Town or City:

1. Answer the following questions with yes/no

Do you work? Yes No

Do you use travel independently? Yes No

Do you feel more confident if someone goes out with you? Yes No

Do you have problems using the computer's mouse? Yes No

Do you have problems using the computer's keyboard? Yes No

Which do you prefer to use?
COMPUTER

SMARTPHONE

TABLET



I am used to...

Smartphone

Tablet

Computer

I already own...

Smartphone

Tablet

Computer

I like more...

Smartphone Tablet Computer

The easiest to use is...

Smartphone Tablet Computer

The hardest to use is...

Smartphone Tablet Computer

2. Tell the frequency you use the following IT services



Never Once/ Twice a week Once a day Several times a day



Never Once/ Twice a week Once a day Several times a day



Never Once/ Twice a week Once a day Several times a day



Never Once/ Twice a week Once a day Several times a day



Never Once/ Twice a week Once a day Several times a day

how often do you Sending a WhatsApp

Never Once/ Twice a week Once a day Several times a day

Sending an e-mail

Never Once/ Twice a week Once a day Several times a day

Like/Upload/comment a picture in Facebook

Never Once/ Twice a week Once a day Several times a day

Searching for something in the web

Never Once/ Twice a week Once a day Several times a day

Watching a video in the web

Never Once/ Twice a week Once a day Several times a day

Looking for something in a map on the web

Never Once/ Twice a week Once a day Several times a day

Reading news in the web

Never Once/ Twice a week Once a day Several times a day

3. Tell the level of difficulty of following actions



Very easy

Easy

Normal

Hard

Very hard

Using smartphones

Very easy Easy Normal Hard Very hard

Using tablets

Very easy Easy Normal Hard Very hard

Sending WhatsApp

Very easy Easy Normal Hard Very hard

Understanding other people WhatsApp

Very easy Easy Normal Hard Very hard

Web surfing

Very easy Easy Normal Hard Very hard

Downloading and installing an app

Very easy Easy Normal Hard Very hard

Searching in Google

Very easy Easy Normal Hard Very hard

do you agree or disagree with the following sentences?



Agree



Neither agree nor disagree



Disagree

It is hard to understand online news

Agree Neither agree nor disagree Disagree

It would be helpful to listen online news (instead of reading it)

Agree Neither agree nor disagree Disagree

I do not like the web because I can't find what I am looking for

Agree Neither agree nor disagree Disagree

I love to use WhatsApp but my friend do not know how to use it

Agree Neither agree nor disagree Disagree

It is difficult to understand the mails I receive

Agree Neither agree nor disagree Disagree

4. Tell the frequency do you the following actions

Go to work / place of study on your own

Never Once/ Twice a week Once a day Several times a day

get lost try to find a new place
Never Once/ Twice week Once a day
Several times a day

Go out with friends / colleagues

Never Once/ Twice a week Once a day Several times a day

Go to the supermarket on your own

Never Once/ Twice a week Once a day Several times a day

5. Answer the following questions

What is most difficult to you using a computer?

The most difficult thing to do when I use the computer is..



What is more difficult to you using a tablet?

The most difficult thing to do when I use the tablet is..

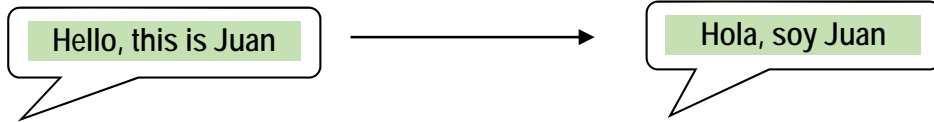


What is more difficult to you using a telephone?

The most difficult thing to do when I use the telephone is..



Would you like a system that helps you to understand/translate difficult text?



Do you prefer a system that translates text to pictograms?



Would you like to tell us about another thing you use computers?